



ACID: Achieving Career Insight & Development

2017-2018 Seminar Series

Organized by Desiree Bates, Arrietta Clauss and Heike Hofstetter

Effective Professional Communication Skills

presented by

Steve Zwickel



Steve Zwickel is with the Technical Communication Program in the College of Engineering (CoE) at the University of Wisconsin–Madison and has taught many communication courses on campus. Steve has a law degree and a MS degree in social work. His experiences in social work practice prepared him to write a book about anger and two other books about interpersonal relations—one on dealing with anger and the other on coping with workplace stress. He is passionate about the importance of strong communication skills, including listening skills, effective face-to-face communication, persuasive speaking, and building trust. Steve will share his insights on effective communication.

June 20, 2017 at 1:00 pm in room 9341

Refreshments will be provided